

## **FOOD SAFETY POLICY**

The main principle and commitment of **COSMOPOLITAN HOTEL** under the management of **ZEUS HOTELS PAPA KALIATIS BROS SA**, as well as the philosophy of each of its members and executives is to ensure food quality and safety, which is supervised all the way, from the initial choice of raw materials and the certification of their strict quality criteria during their delivery at the hotel, until the disposal of the final products to its customers.

In order to achieve this goal, **ZEUS HOTELS PAPA KALIATIS BROS SA** administration:

- Has adopted the food quality management system according to the international standard **ISO 22000:2018**, which is applied to the whole restoration section of Zeus Hotels
- Is committed to comply with the legal and regulatory requirements and those of its customers as far as food safety is concerned
- Sets goals for food safety, monitors them, keeps them updated and evaluates them in terms of their degree of achievement, in the context of the Food Safety Management System review
- Closely observes, counts and assesses the critical parameters and processes so as to ensure food safety
- Has developed a close and sincere cooperation with the supervisory authorities and the members of the food network in order to protect the consumer's health and generally applies a procedure for effective communication with all interested parties
- Has further plans concerning the management of potential food safety crisis and timely and full withdrawal in case a product does not abide by their rules
- Identifies and has at its disposal all the necessary resources to ensure its smooth, efficient and effective function in terms of food safety
- Invests in continuous formation workshops, in informative and educative seminars, so that its members have the ability to promote and ensure food safety in each of their own activities
- Remains systematically informed about the developments concerning the hotel industry and the catering industry in particular
- Reviews and evaluates the food safety policy as to its constant suitability and correctness and ensures that it is communicated, fully understood and implemented by all its personnel, at all levels

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The main objective of **ZEUS HOTELS PAPA KALIATIS BROS SA** is to conduct business in a way that reinforces the value of the company. Its practice is characterized by responsibility and integrity as well as by profound respect for the people and the environment. The ceaseless effort for constant improvement of products, services and processes of the food quality management system remains the primary interest and the philosophy of each **ZEUS HOTELS PAPA KALIATIS BROS SA** member.

This policy is available for information to any interested party.

**10/6/2021**

**On behalf of the Company,**

**Eleftherios Papakaliatis**  
**Managing Director**